

Certification body of quality management systems
“Centre for certification of quality systems “Interecoms”

The Policy on Impartiality

The Certification body of quality management systems (CB QMS) operates in accordance with the legislation of the Russian Federation in the field of accreditation and confirmation of conformity, as well as with the requirements of Russian and international regulatory documents in the field of certification.

When performing work to confirm the compliance of the QMS with the requirements of the standards, we strive to strictly ensure the availability of objectivity and impartiality, namely:

- guarantee the objectivity of our activities by managing all possible conflicts of interest;
- guarantee the independence of the CB from commercial, financial, administrative or other pressures that compromise its activities;
- ensure and maintain the independence of the CB through a clear delineation of interactions, the establishment of appropriate statutory requirements, the inadmissibility of any commercial relations that could affect the results of contractual certification activities;
- make an unbiased decision on the possibility of carrying out work on the certification of QMS and decisions on its results;
- observe fairness when carrying out certification of QMS of organizations;
- treat all applicants for conformity assessment equally and with an open mind.

The CB QMS ensures the observance of impartiality by constantly working on the identification and analysis of risks that pose a threat to ensuring impartiality, as well as by developing a system of measures against any threats to its impartiality arising from the actions of other persons, bodies or organizations that it has become aware of.

The CB QMS top management ensures that the certification body:

- does not offer or provide its customers with any types of consulting services, including the development, implementation, maintenance of the QMS, carrying out internal audits, etc.;

- does not interact with legal entities that could jeopardize the impartiality of its activities;

- strictly restricts the possibility of participation in the analysis and decision-making on the QMS certification to the personnel of the certification body who participated in consulting customers, as well as who have or have previously had connections with organizations whose QMS is subject to certification.

The top management of the CB QMS assumes responsibility for the implementation of the Policy on Impartiality and ensuring the objective performance of work on the certification of quality management systems for compliance with the established requirements.

The Head of the CB QMS
“CCQS “Interecoms”



I.V. Tverskaya